

HCL HERO

An IT Administrator's best friend







Overview

Enterprises depend on Workload Automation to manage business critical workloads, reduce operating costs and deploy new services faster. HCL HERO (Healthcheck and Runbook Optimizer) effectively helps IT Administrators monitor the health of their servers and perform informed recovery actions with specialized Runbooks, keeping your multiple Workload Automation environments responsive and reliable. Reduce manual labor, reduce downtime of servers, and improve IT operational efficiency across the enterprise.

Capabilities

HCL HERO effectively combines centralized application monitoring with Runbook automation, providing a solution dedicated to Workload Automation, that makes your infrastructure easy to control and hassle free. It helps:





	Monitor Monitor the health of multiple production and non-production environments simultaneously
	Measure Provide dedicated performance indicators for Workload Automation, with predictive analysis and Runbook recommendation

	Integrate Easily integrate a runbook library with customized monitors and KPIs
	Recover Recommend and execute Runbooks correlated to specific issues identified on the components of your application server infrastructure

Benefits

HCL HERO brings the benefits of Artificial Intelligence (AI) technology to customers.

By providing an automated, intelligent solution to monitor the health of your Workload Automation environments, HCL HERO frees up IT Administrator's time and reduces manual effort:

	Out-of-the-box Monitors and Runbooks	<ul style="list-style-type: none"> • Eliminate the need to manually maintain custom monitor scripts • Open platform to intergrate predefined custom monitor scripts and Runbooks
	Prediction on KPIs trends	<ul style="list-style-type: none"> • Provide actual KPIs, such as throughput and queue monitoring • Provide AI-powered trend estimation of KPIs to predict potential problems
	Failure Prevention	<ul style="list-style-type: none"> • Provide intuitive dashboard with warnings and errors prioritization and email notifications • Control internal queues exhaustion before system hangs
	Achieve Optimum Performance	<ul style="list-style-type: none"> • Get insights on your infrastructure weaknesses • Monitor critical agent availability • Plan resources allocation



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About HCL Software

HCL Software is a division of HCL Technologies (HCL) that operates its primary software business. It develops, markets, sells, and supports over 20 product families in the areas of DevOps, Automation, Digital Solutions, Data Management, and Mainframes. HCL Software has offices and labs around the world to serve thousands of customers. Its mission is to drive ultimate customer success with their IT investments through relentless innovation of its products. For more information, please visit www.hcltechsw.com.

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